### **Atlas Insurance Agency - Your Navigation Partner**



## OAC's MOVIE DAY!

Our Atlas Ohana enjoyed a dino-mite time watching the newest Jurassic World Rebirth movie on the big screen at Ward Theaters! (don't let the Fantastic 4 background fool you! Ha!) This annual team bonding event, hosted by our Office Activities Committee (OAC), treated



employees to gift cards for popcorn, and tasty snacks for the ultimate movie experience. Mahalo to everyone who joined us for this outing!

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## Core Values

Pono Lokahi Alaka'i Ho'okele Kakou Imi'ike

Email article submissions to: kribilla@atlasinsurance.com









### OAC's MOVIE DAY!, Cont.



## OAC's MOVIE DAY!, Cont.



# OAC's MOVIE DAY!, Cont.







### Welcome, Jason!

Please join us in welcoming Jason DeCosta to the Atlas team as our newest Personal Lines Sales Account Manager! Most recently, Jason was a Property/ Casualty Insurance Agent at Geico for 20+ years, where he consistently ranked in the top 10% of agents nationwide. Jason studied Sociology at the University of Hawai'i at Manoa and enjoys golf, fantasy football, and coaching soccer in his spare time. Welcome, Jason!



## Welcome

### PL Referrals!

Please continue to refer your friends and family (all islands) for a personalized Insurance Analysis for our Personal Lines Referral Program! Staff receives \$25 per referral and then \$25 for every referral bound. If you would like to participate in this program, please contact Jessica Lucas, at (808) 533-8759 or jlucas@atlasinsurance.com.

Here are the staff that helped with the program for the month of August 2025!

Chris Freeland, 1 referral; Darlene Blas, 4 referrals, 4 bound; Della Nakamoto, 3 referrals, 1 bound; Dylan Nakano, 3 referrals; Elaine Gascon, 1 referral; Robin Martin, 1 referral; Terri Workman, 1 referral, 1 bound.















## Welcome Punua Insurance Agency to the Atlas Ohana!

We're excited to announce that Punua Insurance Agency, a trusted kamaina agency with over 50 years of experience serving Kauai, has officially joined the Atlas Insurance Ohana as of August 1, 2025.

This partnership strengthens our presence on the Garden Isle with the addition of seven team members and a new location in Lihue at 4268 Rice Street, Ste. A. Together, we look forward to continuing our shared mission of providing personalized service and strong community support across Hawaii.

Welcome to the Atlas family, Victor Punua, Sr. and the Punua team!





WELCOME







### **Client First Program**

#### **Customer Satisfaction**



Atlas began working with Market Trends Pacific to survey clients on our performance. We started to gather positive comments and wanted to share what our clients are saying about us!

"Jordan Viernes was so helpful, supportive and patient as he helped us to secure our home owners insurance and our hurricane coverage as well. I am very grateful for all that Jordan did for my dad. We were very concerned about our homeowners insurance coverage and Jordan was more than helpful. He patiently worked with us to insure coverage. I felt so badly always having to call him and again, he patiently walked us through all we had to do. We are truly grateful for all that he did for us. Thank you."

George S.

"Ariana Abadam was the Atlas Account Administrator of Personal Lines - Operations I dealt with. My high rating of Atlas is because I was really impressed with Ms. Abadam's handling of my request for the status of my policy. She was excellent, knowledgeable, professional, and very cordial."

Douglas & Jean C.

"My agent Irene is the best."

Andrew & Yumiko T.

"Paul Fogata, Bryce Nishiyama and Irene Zilisch is why I recommend Atlas."

Lola M.

"My late husband was loyal to our agent who has since passed. Throughout our 40 plus years we have been with Atlas, I tried convincing my late husband to switch to other agencies but he refused. Now I just feel comfortable just staying w/ Atlas. Nathalie Nakagawa has been my go to person since our agent Leslie Aburamen passed and she always replies efficiently and quickly."

Myrtle H.

"In mid 2024 Atlas Insurance Agency requested current photographs of my home's exterior and updates/ upkeep of my home during the previous 40 + years. I provided information and requested confirmation that it was received. Lorenza Dela Cruz Aratan kindly replied almost immediately which was a relief to this kupuna who sometimes has difficulty navigating newer technology and devices."

Kathleen L.

"Jordan V. was very helpful and knowledgeable. Clearly explaining aspect of the policy." Richard & Janice M.

"All staff who worked with me were very patient... appreciated this very much."

Leila V.

"An agent is usually helpful and tries to help me with any questions or issues. Cynthia was especially helpful and diligent in helping me with a problem. She showed sympathy and integrity and I am very thankful to her."

"I have in the past recommended Atlas for fair prices for insurance and good customer service whenever I've called for an issue/concern. My mortgage was recently sold to another company. When I called to ask to update the name on my insurance the person [Jordan V.] helping me was very professional and helpful. He quickly made the changes and sent me an email to confirm the information. This set my mind at ease."

Jarrett R.

"We have a lot of policies with Atlas and they always take care of us with great pricing as well as amazing customer service. We love Colissa Kagihara, she is the best!!!! We love Atlas and we love Colissa Kagihara!!"

Patricia A.

"Nathlie has been taking care of my family and I for years. Recommended Atlas to families and friends."

Melba & Ralph K.

### **Switching Things Up and Sharing New Stories**

Our August Toastmasters meeting was one to remember! We took a break from our usual meeting space and hosted it at the Island Insurance Training Hall in the Oceanit Center. This special change of scenery gave us the chance to encourage employees from other Tradewind Group companies to participate. A big thank you to Debra Chong for connecting us with Island Insurance and making this opportunity possible.



We were also honored to welcome Kristine Sato, Area 6 Director of Toastmasters District 49. Area 6 includes the Bancorp Toastmasters Club, First Hawaiian Center Toastmasters Club, Central Pacific Bank Toastmasters Club, and our very own Atlas 'Ōlelo Hui. Kristine served as the meeting evaluator and shared some wonderful feedback about the strengths of our club. She even mentioned that she plans to bring a few of our practices back to her own club as inspiration, which is a huge compliment to the way we run our meetings.

The theme of the meeting was "First Job"—and it did not disappoint. Members shared interesting, insightful, and downright hilarious stories of their very first jobs, from awkward customer service encounters to unexpected lessons that still stick with them today. It was a fun reminder that growth often starts in the most unexpected places.

The highlight of the day, of course, was our speakers. Katherine Shofran gave a speech titled "Starter from the Bottom: My Rise to Sourdough." With a mix of humor and insight, Katherine took us on a journey into her passion for baking bread, sharing both the process of making sourdough from scratch and why it has become such a meaningful hobby for her.

We also had the pleasure of hearing from Jessica Lucas, who delivered her very first Toastmasters speech titled "Hi, I'm Jess." Jessica gave us an introduction into her family life, the hobbies she enjoys



outside of work, and the personal experiences that shape who she is. It was a heartfelt and engaging way to get to know one of our newest members.

Thank you, Katherine and Jessica, for your wonderful speeches and for reminding us of the variety and creativity that Toastmasters brings to every meeting.

### **EPIC Corner**

August Highlights: Connection, Collaboration, and Career Conversations

#### **EPIC x HSCPA x ADP Hawaii Networking Mixer**

On August 27, EPIC co-hosted a vibrant networking event with the Hawai'i Society of Certified Public Accountants (HSCPA) at SingSing Thai Street Food which brought together professionals across industries for a night of delicious food, fun games, and impactful conversations.

A special highlight of the evening was an insightful presentation by ADP Hawai'i, sharing key tax considerations and implications related to the One Big Beautiful Bill Act (OBBBA). It was a thoughtful reminder that networking can be both fun and





educational, blending community, professional growth, and real-world learning. More information can be found on HSCPA's Monthly Newsletter. We were featured on page 20. (<a href="https://nxcenter.org/writable/magazines/pdf/2025\_09\_copyl.pdf">https://nxcenter.org/writable/magazines/pdf/2025\_09\_copyl.pdf</a>)



Events like these are what EPIC is all about:

- Connecting professionals from different departments and industries
- Fostering leadership and communication skills
- Building a stronger, more collaborative community at Atlas

Mahalo to everyone who attended and contributed, especially ADP, HSCPA, our EPIC Officers, and the Atlas Marketing team for capturing the night so beautifully!

### **EPIC Corner, Cont.**



#### **Upcoming Events for September: EPIC x Toastmasters Collaboration**

[31] Tuesday, September 16

12:00 PM - 1:00 PM

↑ Location: Ho'okele

Join us for an interactive speaking challenge where presenters will give a short talk using surprise slides, they've never seen before. Whether you're a speaker or part of the audience, this session will boost quick thinking, impromptu storytelling, and confidence in a fun, low-pressure environment.

Food will be provided. We kindly ask you to RSVP via Microsoft Outlook invites (coming soon) as we are getting a head count for the event.

For membership, questions, or ways to get involved, reach out to any EPIC Officer on Microsoft Teams or by email.

Greg Matsuura | Jana Mukogawa | Tyler Hodson | Christopher Singhavara | Matthew Kam

### **Atlas Gives Back!**



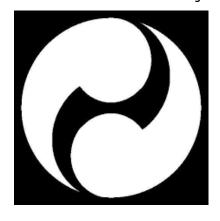


FOUNDATION

The Atlas Insurance Agency Foundation continuously gives back throughout the year with corporate sponsorships or straight donations to organizations/ non-profits. Please don't forget that Tradewind Group will match an employee's or agent/producer's personal donation to a 501C3 \$1.00 for \$1.00, up to \$500 per employee. Contact Dana Tokioka at <a href="mailto:dtokioka@atlasinsurance.com">dtokioka@atlasinsurance.com</a> for more details.

\$6,000

Daihonzan Chozen-ji



\$5,000



Arthritis Foundation<sup>®</sup>



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\$2,400

