

Claims Directory – Personal

All claims are reported directly to the carrier unless otherwise stated below
Last Updated: August 2026

AIG Insurance

Phone: (877) 399-6442

Email: toserve@aig.com



Allstate

Phone: (800) 255-7828

Email: N/A



American Modern Insurance

Phone: (800) 543-2644

Email: servicecenter@amig.com



Amwins

Phone: (404) 751-4390

Email: claimservices@tridentclaims.com



Cincinnati Insurance

Phone: (877) 242-2544

Email: claimsmaindesk@cinfin.com



DB Insurance

Phone: (808) 951-1770

Email: claims@johnmullen.com



DTRIC Insurance

Phone: (888) 481-1154

Email: ficohcs@torrentcorp.com



FICOH

Phone: (808) 527-7711

Email: claimsreportsdesk@ficoh.com



Hawaiian Hurricane Group (HHG)

Phone: (808) 725-9576

Email: underwriting@hawaiianhurricanegrooup.com



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Hawaiian Insurance & Guaranty (HIG)

Phone: (808) 725-3576

Email: N/A



Hawai'i Property Insurance Association (HPIA)

Phone: (808) 585-3524

Email: hpia@marsh.com



Island Insurance

Phone: (808) 564-8222

Email: clmrpt@islandinsurance.com



Progressive

Phone: (800) 274-4499

Email: N/A



PURE Insurance

Phone: (888) 813-7873

Email: claims@pureinsurance.com



RLI Insurance

Phone: (800) 444-0406

Email: new.claim@rlicorp.com



Travelers

Phone: (800) 238-6225

Email: N/A



Zephyr Insurance

Phone: (808) 440-5400

Email: zephyr@us_crawco.com

